A New Chapter for Burlington Pickleball

Dear Burlington Pickleball Community,

We're honored to welcome you to a new chapter with Bosse as your operator.

First and foremost, thank you. The spirit of this club comes from the people who have shown up, played, volunteered, and built a community together. We don't take that lightly.

At Bosse, our work is guided by three commitments: great programming, impeccably clean facilities, and outstanding customer service. These pillars shape everything we do and will be at the heart of the Burlington experience.

We're listening carefully and learning quickly. Some membership changes will be necessary to keep this club strong for the long term, but our goal is simple: a successful club and a happy, connected community.

Exciting Things Ahead

We're already looking forward to making some exciting improvements to the Burlington facility. As we get to know the community, understand what matters most to our members, and settle into operations, we'll share more about our plans.

One area we're particularly excited about is the opportunity to bring elements of the Bosse hospitality experience to Burlington.

At our Natick location, food and beverage is an important part of the Bosse experience, led in part by our co-founder, Chef Chris Coombs. Our goal is to explore how we can incorporate some of that same hospitality, creativity, and attention to detail into the Burlington club.

We believe a great pickleball club should be more than just a place to play. It should be a place where people connect, build friendships, and enjoy spending time together.

To see everything Bosse Natick has to offer, visit **www.bosse.net**.

A Special Welcome to Our New Members

As a thank-you to the Burlington community, anyone who joins Bosse during November will receive two complimentary hours of court time at our Natick facility, plus two complimentary hours of open play.

We hope you'll take advantage of the opportunity to experience Bosse in Natick and get to know our team.

Come Join Us This Weekend

Stop by **tomorrow, Saturday, November 21, from 10 AM to 4 PM**, or **Sunday, November 22, from 10 AM to 3 PM**, to join and play. You can also join online anytime at **bosse.net/locations/burlington**.

We're grateful for the chance to earn your trust, excited about what's ahead, and committed to building something special together.

The Bosse Team